

TO ALL OUR VALUED CUSTOMERS AND STAKEHOLDERS

RE: OFFICIAL STATEMENT REGARDING COVID-19 CASE IN NORTHPORT (MALAYSIA) BHD

The district of Klang has consistently been recording new COVID-19 cases daily since 27 September 2020. The spike of active cases in this district has triggered many organisations including Northport to take extra precautionary measures to protect our employees and workplace against the pandemic. According to the statistics issued by the Ministry of Health Malaysia, Klang has recorded a total of 4,523 new cases for the past 14 days (16 until 29 November 2020).

Despite our best efforts in keeping our employees, port users and stakeholders protected against the COVID-19 pandemic, we regret to inform that one of our employees has been diagnosed with COVID-19. The individual was found positive after a screening (second test) was conducted on 30 November 2020 following identification of close contacts to a positive COVID-19 case involving one of his family members. The individual's result sample has been taken to the lab for further diagnosis and he will be brought to the hospital for treatment upon confirmation of the result by the lab.

Northport wishes to inform all our valued customers and stakeholders that the Company had taken swift and proactive actions at the initial stage, upon learning that the individual's family member was suspected to be exposed to the risk of transmission. On 16 November 2020, we had instructed the individual to undergo self-quarantine. On 18 November 2020, when the individual's family member was confirmed positive for COVID-19, the individual was asked by the hospital to undergo screening test on the same day. The result of the individual's first test came back negative but the individual continued to be on self-quarantine until he went for the second test on 30 November 2020, in which he was found positive.

Please be informed that the Management had immediately conducted contact tracing where all close contacts of the individual were instructed to undergo self-quarantine since 18 November 2020 and to adhere to the Company's guidelines in dealing with the COVID-19 outbreak. Northport had also carried out thorough disinfection of all areas exposed to the risk of transmission, in accordance with the guidelines of the Ministry of Health Malaysia.

As the port sector is categorized under the nation's essential services, Northport's business operations will continue to operate as usual to ensure that the national economy and the basic needs of the Malaysian public are not interrupted.

Notwithstanding this, Northport is committed to continue implementing all the initiatives that have been carried out since March 2020, to ensure that the risk of COVID-19 exposure is minimised. Among the initiatives are as follows:

- 1. All employees, customers, contractors, service providers, port users and visitors are required to undergo a drive-through body temperature screening before being allowed to enter into Northport premises.
- 2. Individuals with body temperature above 37.5°C will be denied entry.
- 3. Temperature screening on all vessel crew will be done by the Health Department prior to vessel operations.
- 4. Compulsory wearing of face masks, hand gloves and aprons by Northport employees boarding the vessels.
- 5. Haulier and lorry drivers are encouraged to remain in their vehicles while in the port area.
- 6. Hand sanitizers and liquid soaps are placed at all office premises and key locations.
- 7. Posters and video clips on COVID-19 awareness and advice are displayed at strategic locations around Northport.
- 8. Strict implementation of contact tracing, disinfection and control procedures to ensure that there is reduced risk of infection to our employees and port users.

Northport will continue to work very closely with the Ministry of Health Malaysia, Port Klang Authority as well as other relevant Government departments and agencies to ensure that the well-being and safety of all our stakeholders are protected.

For further information and enquiries, please contact En. Afiq Afandy at 012 275 6167 or En. Mohd Fikri Aiman at 016 205 8059.

Thank You and Stay Safe.

Yours sincerely, NORTHPORT (MALAYSIA) BHD



DATO' AZMAN SHAH MOHD YUSOF Chief Executive Officer